

### TEAM CARE COMPLIANCE CONSULTANTS DIVERSITY • TRUST • EXCELLENCE





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@team.care.compliance

Visit our website:



# **ABOUT US**

We are a team of national leading experts in care consultancy with over 150 years of experience supporting services such as Domiciliary Care, Residential Care, Supported Living, Children's Services and Care Agencies. We work openly and transparently with our customers, stakeholders and within our internal team. We believe business partners who trust one another spend less time protecting themselves and more time working on things that will make their business successful.





We celebrate diversity and recruit and retain a workforce of people with different characteristics who are employed—those of different genders, races, cultures, political views, and religions. A diverse workforce is more likely to understand our customers' needs and develop ideas to fulfil them. Diversity in the workplace will also increase employee morale and instil a desire to be more effective and work more efficiently.



# Your Journey Starts With Team Care SUPPORT FOR ALL



#### **Our Success**



SET UP CARE AGENCIES



FOUR DOMICILIARY CARE COMPANIES SET UP



THREE CONTRACTS WITH ICB AND COMMISSIONING TEAMS.



# 

Over 300+ Leads Per Month



#### FIVE SUPPORTED LIVING COMPANIES SET UP



#### CARE PROVIDERS

We are currently working with over 20 care providers nationally



#### TENDERS

We have successfully supported care providers to submit 8 tenders in February alone



#### MOCK INSPECTIONS

We carried out 3 onsite mock inspections in February

# **OUR SERVICES:**

# QUALITY ASSURANCE From £3,495

#### **Company Turnaround Specialists**

- Care Compliance Audit
- Special Measures and Required Improvement Services
- Interim Management support
- Person-centred Care Plans

# CARE COMPANY SET UP From £800

#### An experienced care compliance partner

- Initial Set-up
- Operational Strategy
- Marketing

# COACHING AND MENTORING From £70

#### **Management Support**

- Crisis Management
- Organisational Change
- Team Building
- Registered Manager Support
- Regulatiory Changes

# BUSINESS DEVELOPMENT:

#### **Business Growth Consultancy**

We will review your organisation's objectives and create a business development strategy which supports its growth. A focused strategy creates leads. We analyse your recent performance and aim to make projections about which initiatives guarantee results in return.

# **TEAM CARE TRAINING**

#### We provide:

- Webinars
- Blended learning- incorporating both support methods.
- On-Site Training
- Workshops

We go the extra mile to provide a service that will give your team the best start when onboarding or up-skilling a new or existing team to deliver safe and effective care. Improving your organisation's...

- Reputability- reassurance to your team, customers, stakeholders, friends and family
- Instill confidence and empower your team to handle complex situations and enhance overall job satisfaction
- Higher Ratings of regulated inspections and Local authority audits.

#### **Our Services:**

- MCA / DOLS
- Autism Awareness (Certificated based)
- Learning disability (Certificated based)
- Medication administration
  and competency
- PBS
- Safeguarding in Adults

- Care certificate (Certificate based)
- Tender writing (workshop)Face to Face
- First Aid
- Basic Life Support
- Manual Handling
- Introduction to the role
- Data protection





#### WE HAVE WORKED WITH OVER 20 CARE PROVIDERS

Over the span of January to February, we collaborated with more than 20 care providers, extending our reach from Scotland to the southwest of England.

#### 8 TENDERS COMPLETED IN FEBRUARY ALONE

We have successfully supported care providers to submit 8 tenders in February alone. We look to continue this growth and continue to achieve more.

#### MANDATORY AND SPECIALIST TRAINING AVAILABLE

Explore our diverse training services featuring mandatory and specialized CPD-accredited courses. From safeguarding adults and the Mental Capacity Act (MCA/Dols) to Autism, Learning Disability, Medication management, and transferable Positive Behavior Support (PBS), we offer comprehensive programs. Our expertise ensures your team gains essential skills efficiently, contributing to a knowledgeable and adept workforce.

# What our providers have said:

"They worked within tight timeframes to not only identify where the problem areas were but also to devise an action plan with clear and concise instructions to follow to improve"

"Team Care is a creative leader with many skills; they can lead the team, and their approach is inclusive. They recognise people's strengths and areas of development and ensure that this is implemented into team strategies. Team Care Consultants recognise where things need to be fixed, creating better working practices"

"Thank you for the insightful care agency setup consultation. Your expertise and guidance were valuable in understanding the intricacies of establishing our agency. The comprehensive approach to regulatory compliance and operational efficiency was particularly beneficial. I appreciate your responsiveness and the clarity in addressing our queries. Moving forward, it would be helpful to delve deeper into marketing strategies specific to the healthcare industry. Overall, a positive experience, and I look forward to continued collaboration."

"I had 2 days audit done with Sarah this week, she is an absolute diamond, she talked me through areas I lacked and explained ways I can improve them to ensure I can show my company is well led. Sarah also helped me get in touch with commissioners in hope to build relationships with those local to me"

### **Our Team**

We have a deep understanding and industry expertise across a comprehensive range of disciplines in social care. Our team has a broad geographical reach, and we are passionate about rising to our client's challenges.

We build their capabilities and leadership skills at every level and at every opportunity. We do this to help make internal support, resolve fundamental issues, and reach practical recommendations.

Our team has a combined 100-plus years of experience in the care sector!



Amreen

Specialises in Dom Care Services.



Celine

Specialises in adult care including mental health, learning disabilities and older adults.



Judith

Specialises in clinical services.

### **Our Team**



Tanya Specialises in Domiciliary Care and Residential Care



Carole Specialises in Mental Health and Cognitive

Behaviour

Therapist.



Mark Specialises in Interim Managment services.



# Kim

Specialises in Guideline Implementation



Rachel

Specialises in Company Turn Around with all previous services getting GOOD or OUTSTANDING



### Tracey

Accountant with 30 years experiance

# **OUR LEADERSHIP**



Kerry has over 20 years of experience in business development, supported living and domiciliary services. Kerry has achieved outstanding ratings by creating a dynamic outcome-based and forward-thinking culture delivering 'OUTSTANDING' care and support



Ange has over 20 years of experience as a registered manager, deputy manager and support worker in adult and children's services. Ange is also Team Care's very own training lead





# **Our Partnerships**

We have achieved notable success in establishing company websites and implementing comprehensive strategic marketing plans.



Chris Fickling Design

Website design and development

www.chrisficklingdesign.co.uk



Dublo Studios

Marketing and Brand development

www.dublostudios.com



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### Why Choose Us?

Our team of consultants brings a wealth of firsthand experience, having walked in your shoes. This unique perspective enables us not only to empathize with your challenges but also to provide tailored support as we guide you through inspections and company turnaround processes.

### For training please scan the top QR code:

# Contact us:



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